

# 2025 Senior Services Survey

## FINAL Summary results

187 survey responses; 108 paper responses 79 online survey responses.

### Section 1: About Your Household

How many members of your household are in the following age ranges?

90 Under 45\*\*

54 45–59\*\*

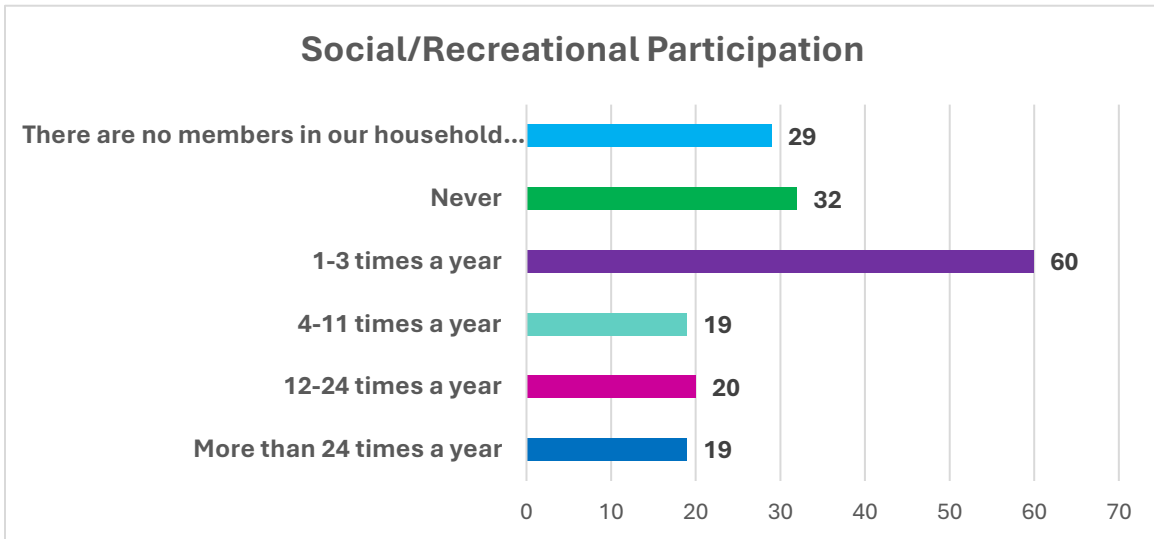
221 60–74

96 75+

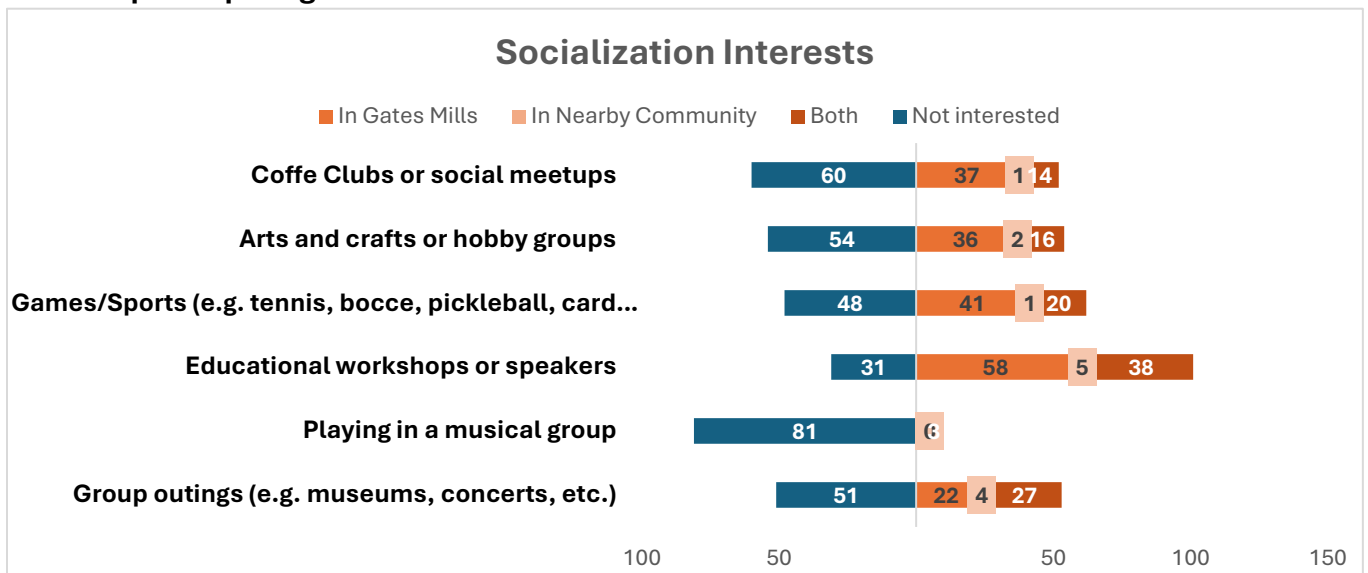
3 I would rather not answer

### Section 2: Socialization

In the past year, how often did members of your household, over 60, participate in social or recreational activities in the Village of Gates Mills?



In the next year, which of the following programs would a member of your household, over 60, be interested in participating?



ID	Q. 8 - For the previous question, what specific interests would you like to attend or be part of? (e.g, Knitting, Mahjong, taking a trip to the casino, etc.)
2	
4	
5	
6	The question takes us in the wrong direction - the bundling of the elderly and trundling them out of sight. The more enlightened view is events that bring all ages together. This is community. Knitting, Mahjong, the elderly shuffling off on a group trip to the casino for the cups of quarters and the push button slots - apartheid.
7	
8	cycling club; rock band; yoga
9	
10	trip to museums or entertainment or seasonal events
11	
12	
13	
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19	educational workshops: CPR training, gardening topics, downtown Cleveland bus tours
23	
25	
29	
30	
31	
34	
35	mahjong, bridge games and lessons
37	
38	Lunch, happy hour or dinner groups Hiking groups
39	
40	
42	
43	
44	Group outings to Cleveland Orchestra, Cleveland Ballet, Playhouse Square.
45	
47	golf
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49	
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54	
55	
56	knitting, learning mahjong, bridge
57	church in gates mills, book clubs, education

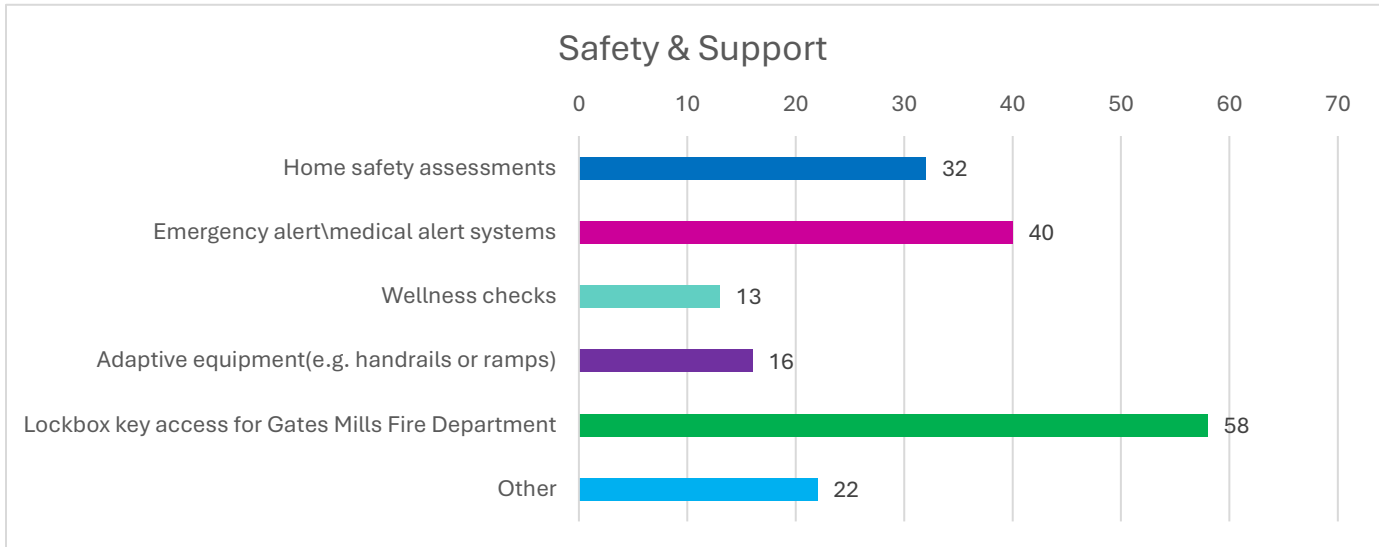
ID	Q. 8 - For the previous question, what specific interests would you like to attend or be part of? (e.g, Knitting, Mahjong, taking a trip to the casino, etc.)
59	Maj, pickleball
60	Casino, fall drives thru covered bridges and lunch
61	n/a
64	
65	learning mahjong, tai chi, possibly cards, quilting
66	mahjong
67	knitting, mahjong, taking a trip, lectures
69	I appreciate that you are providing social and educational opportunities for those who need them. I am fortunate to have a very full calendar already with full-time work and many other volunteer and social activities.
70	Flower arranging , knitting, cards
71	
72	
73	
74	we do all of these and more activities on our own
75	casino, mahjong
78	knitting, crafts, chair exercise, coffee group
79	playing bridge
80	
82	
83	mahjong, bridge
84	
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88	
89	
90	
91	Most of my social activities revolve around my church.
92	
93	Mahjong, trip - but NOT a casino
94	Social Events, Games/Sport, Kayak Chagrin River
95	
98	mahjong, land stewardship info, bocce, drawing class
99	I think Comm Club went to art museum in Cleveland when the community house was refurbished. It was a nice event.
100	"Laughing yoga" at library. Several years ago it was a huge success. 100% would do again!
101	We would appreciate the ability to SAFELY walk on trails installed along Gates Mills Blvd.
102	Book-related anything, cultural events, speakers, SCOPA
104	Learning a new skill like crochet, printmaking, jewelry making, mahjong, museum outings, including bus rides to nearby museums (Detroit, Pittsburgh etc.) Bus to Ann Arbor Art show
105	Public affairs lectures similar to the Chautauqua 10:45 morning lectures. Or classical chamber music performances or trips.
107	pickleball/tennis
108	

<b>Q. 8 - For the previous question, what specific interests would you like to attend or be part of? (e.g, Knitting, Mahjong, taking a trip to the casino, etc.)</b>	
<b>ID</b>	
109	Rather than senior-only activities, I would rather be part of shared experiences - open to all ages, but senior accessibility taken into account as part of the planning - along with access to other age groups. Pairing of age groups. Also, not just limited to Gates Mills, but connections outside of our village. To be integrated with different age groups and different communities.
110	going to tennis events, Tennis in the Land, ITF @CRC, the US Open, French open, Wimbledon, THB, Australian Open (majors) Cincinnati open
111	
112	speaker on artificial intelligence
113	all of above plus quilting
114	
115	Biking, hiking, men's book club
116	historical trips
117	reading clubs, investment club, meetings at library
118	tennis courts with no pickleball
119	open
120	Educational workshops or speakers would be interesting or instead a series of speakers or on tax law, estate planning, explaining tariffs, how to on DIY projects etc.
121	
122	knitting
123	embroidery, museums, music, cooking
127	
128	Mahjong
129	
130	preserving nature
132	Concerts, plays at the Community Center
133	
134	
135	
136	
137	
138	water aerobics, chair yoga, computer aide
139	
140	
141	Mahjong, learning a new hobby or craft
142	Tennis, pickleball, gardening
143	Exercise
144	visits to local institutions
145	
147	
148	
149	
150	I/we would attend speaker or educational events
152	casino night
153	mahjong, euchre card game, concerts, picnics

Q. 8 - For the previous question, what specific interests would you like to attend or be part of? (e.g, Knitting, Mahjong, taking a trip to the casino, etc.)	
154	Sports, book club, knitting needlepoint cooking
155	
156	
157	
158	We do not look to the Village to provide our social activities!
159	
160	concerts, pickleball, bocce, card games
161	
162	going to a sports (hunting, outdoor) show
163	Social meetings, going to lunch, or meeting for coffee
164	Mah Jong, card groups-outings to Playhouse Square, museums, fall foliage trips to Amish country (as an example), Warther Museum etc.
165	
166	I'm open to any trips.
167	
168	
169	Walking, canoeing, pickleball
170	N/A. Community groups & clubs already offered in Gates Mills.
171	exhibits, house tours
172	
173	orchestra/ plays -musicals
174	Chess, political discussions
175	
176	Local history, museums
177	n/a
178	travel, athletics
179	Museum
180	
181	none specifically
182	knitting, bridge, casino
183	quilting, trips (day)
184	knitting, needlepoint
185	Trip with ship on Lake Erie
186	
187	taking a trip to the casino
188	

### Section 3: Safety & Support

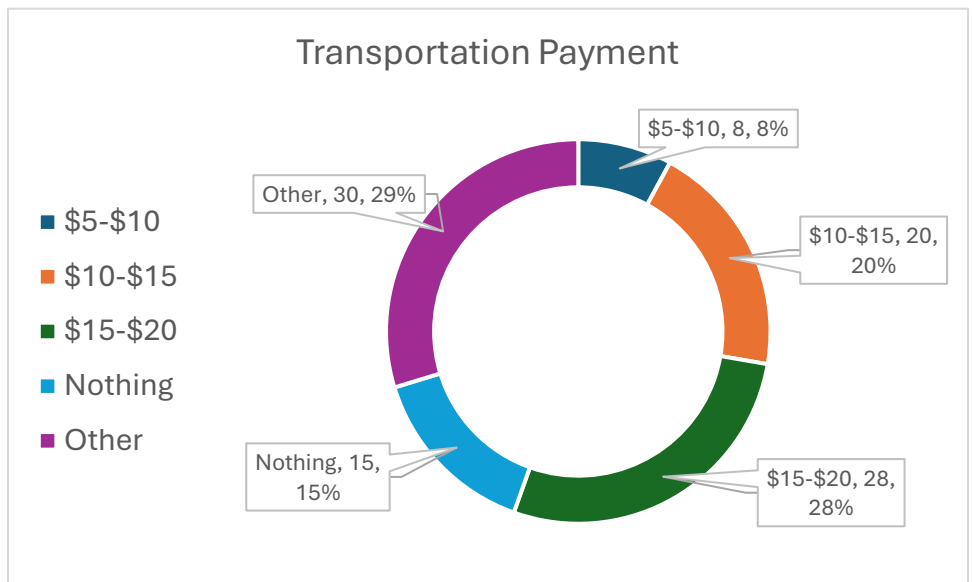
In the next year, would any members of your household, over 60, find an improved sense of well-being from the following?



### Section 4: Transportation

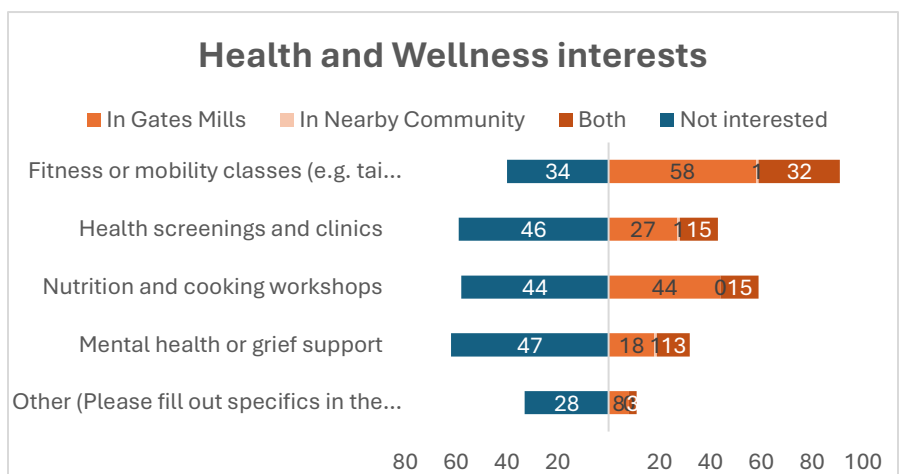
Est. Transportation number of times	Reponses
0	98
1	1
2	4
3	3
4	1
5	4
6	5
10	1
12	2
15	1
20	1
24	1
Blank	65
<b>Total</b>	<b>187</b>

If you think you would use a Village-sponsored transportation service, how much would you be willing to pay round trip?



### Section 5: Health & Wellness

In the next year, which of the following health-related programs would a member of your household, over 60, be interested in participating?



ID	Q13. For the previous question, please specify your specific health-related interests. (e.g. line dancing, cooking for diabetes, chair yoga)
2	Walking Trails
4	
5	chair yoga tai chi
6	As you can see from my previous question, I have no interest in line dancing, cooking for diabetes, chair yoga, bingo, you might dream up and think I would like.
7	Wife - Yoga
8	
9	
10	
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12	
13	
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17	
19	line dancing
23	
25	
29	
30	
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34	
35	Fitness and/or mobility classes can be taken either in Gates Mills or in a nearby community
37	
38	Tai chi, hiking
39	
40	
42	Educational workshops, blood drives, health screens/info sessions, nutrition, cooking, exercise classes
43	
44	
45	
47	
48	
49	
50	
52	
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54	
55	
56	line dancing sounds interesting
57	yoga, music, heart and neurological info fitness for seniors
59	we do village yoga
60	lower salt & sugar for recipes

ID	Q13. For the previous question, please specify your specific health-related interests. (e.g. line dancing, cooking for diabetes, chair yoga)
61	
64	
65	
66	
67	anything moving to music, strength training
69	I have all of these programs through other sources
70	Drumming, mental health support, yoga
71	
72	
73	
74	hiking, yoga
75	chair yoga
78	
79	yoga
80	
82	
83	tai chi, chair yoga
84	
85	
86	
88	
89	
90	
91	N/A
92	
93	Walking. Grief Support.
94	Yoga, Pickleball
95	
98	Tai Chi classes/real "tai chi", yoga, walking, QiGong classes/practice
99	
100	Chair yoga. Weekly in the Village group walks - STEPS.
101	We would appreciate it if the Village of Gates Mills would take senior safety & health seriously by adding sidewalks or paved walking trails in the median along Gates Mills Blvd.
102	Pilates, cooking
104	All of the above and more like resistance training, weight lifting, etc to preserve bones and strength as we age
105	
107	pickleball
108	
109	Same as social programs, it would be ideal if these were offered in a more integrated approach - connecting different age groups and communities outside the bubble of Gates Mills
110	ballroom dancing, square dancing, Zumba, gentle hiking, scheduled bocce play
111	walking
112	

Q13. For the previous question, please specify your specific health-related interests. (e.g. line dancing, cooking for diabetes, chair yoga)	
ID	
113	qi going
114	
115	Medical lectures on wellness active exercise stretching core-balance not limitations such as chair exercise as most 60+ year olds are more active-look at who is on the pickleball courts
116	
117	
118	cooking
119	
120	
121	
122	
123	
127	
128	Line dancing
129	none
130	Chair volleyball - see attached
132	Yoga, Pilates
133	Yoga Chair Yoga
134	
135	
136	
137	yoga, gardening, coffee groups, hiking, walks, cooking healthy
138	chair yoga? , water aerobics
139	line dancing
140	
141	dancing, cooking for one or two
142	chair yoga
143	chair yoga
144	
145	
146	
147	
148	
149	
150	fitness classes , cooking classes
152	
153	
154	
155	I am appreciative of the support the pickleball program receives from the GM Improvement Society.
156	Tai chi, folk dancing, line dancing, walking or hiking groups.

Q13. For the previous question, please specify your specific health-related interests. (e.g. line dancing, cooking for diabetes, chair yoga)	
ID	
157	Tai Chi in Gates Mills
158	
159	
160	walking, yoga/stretching
161	Overall health and aging well issues
162	Most of what you are suggesting can be found in adjacent communities.
163	
164	Line dancing, Zumba "gold" (low impact) Plant based diets/cooking demos. Talk on improving "gut" health
165	
166	
167	
168	
169	Tai chi, yoga, walking, dance
170	Does not seem practical for the Village to do this. Mayfield offers a lot of these right next door to G. M.! They are already available. Why would G.M. duplicate these efforts?
171	Line dancing. Chair Yoga
172	
173	
174	social gatherings
175	
176	
177	
178	off road walking trails, pickleball, tennis, weight training, bird watching
179	
180	
181	
182	chair yoga
183	aerobics for oldies
184	Aqua exercise for seniors. Cooking with healthy recipes.
185	Chair yoga
186	
187	Walking, horseback riding
188	

14. Would you be interested in a volunteer dropping off flowers at your home during an illness or loss?

[More details](#)

- Yes 4
- No 52
- Maybe 7



ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
2	Walking Trails/Bike Paths
3	
4	
5	
6	I have checked educational opportunities, so here's one, for example - a speaker who tells us about the significant, going forward accomplishments of the so-called elderly. Take a look at our Gates Mills government, for example. If the mandatory retirement age for volunteer service was set at 65 the Village would collapse. Help us fulfill our desire to be relevant. Give us the opportunity for meaningful achievement, not in Mahjong or blackjack yoga in chairs.
7	Aquatic Center or access to Mayfield Village Center
8	
9	
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12	
13	
14	
15	
16	None
17	
18	
19	pickleball and line dancing to keep us active
20	None
21	none
22	
23	
24	none
25	
26	none
27	
28	
29	

ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
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31	
32	I want to see services for those over 60 WHO REQUIRE SERVICES such as Meals on Wheels, Project Lifesaver, Join Community Partnership on Aging, Senior Companion Program, transportation to the Mayfield Rec Center and other activities.
33	We would like to see options for housing for Seniors. Cluster homes or cottages. We would like to see the zoning and review boards to keep seniors in our community and not have to move out of Gates Mills. These programs do not interest us.
34	
35	Transportation to the Cleveland Orchestra
36	
37	
38	Volunteer opportunities for resident seniors, organized by GM, to visit, transport, or dine with other seniors who live alone or live with someone else who has disabilities and who could you use some additional support or social interaction.
39	housing
40	
41	
42	organized day trips, community events/speakers, fitness classes
43	
44	Given our aging population, we not only need senior services but one or more senior living options (including independent living, assisted living, and memory care). It was sad that my father (who lived in Gates Mills for 95 years) have to move outside the village for his final years because we had no options for him here.
45	
46	not ready for senior services yet
47	plow snow in driveway
48	
49	
50	
51	
52	
53	
54	
55	
56	
57	we don't need other now but I know seniors who do
58	not a priority for our family
59	
60	comedy type shows
61	ok as it is
62	
63	none
64	reduced property tax
65	

ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
66	
67	a worthy coffee shop. Luncheon place with healthy soup-sandwiches even a place to pick up premade dinners in single portions but might be a step too far. A good sources is beacon hill villages who have figured out this whole thing. I have sent for any information they might share. They are a membership organization for residents of Back Bay, Beacon hill, Charleston, Fenway/Kenmore, downtown waterfront. Their phone number is 617-723-9713
68	n/a
69	
70	
71	
72	
73	
74	Serve and protect! We don't need our Village in the business of anything more than that.
75	walking
76	meals & visits - rotate among village members, shake & talk
77	
78	library book delivery
79	
80	Perhaps students needing service hours or strong persons who could help lift house or garden items
81	
82	It is discouraging you didn't include 55+ That's typical age for senior communities. Several of my friends and I are looking for groups. I actually tossed this in the trash, then thought I'd respond.
83	
84	
85	
86	
87	
88	
89	
90	
91	While I am not currently interested in most of these things at present, I am glad to see some attempts made to offer them to others.
92	Massages at home
93	
94	Kayaking the river
95	I am still cleaning up after the August, 2024 tornado. I could use help.
96	
97	
98	
99	
100	"Tours by Master Gardener" for Gates Mills Residents ONLY. Lunches in Community House catered by Sara's (Buffet) on an A La Cart basis. To allow networking - social opportunities.
101	Same as the previous answer - Would like sidewalks or paved walking rails in the median along Gates Mills Blvd.

ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
102	
103	
104	Would love to have a rec center with all of the classes and facilities for strength, fitness. Would also like classes at the horticulture center.
105	We appreciate that police keeping an eye on our home when we are away for longer time periods.
106	
107	
108	
109	There are lots of services available to the entire village of Gates Mills through our connection to Mayfield and Mayfield Village - better communication there, better participation and support of GM residents in those programs.
110	
111	mutual aid Mayfield Hts., love Mayfield Village but takes too long to get to us!
112	
113	volunteers to visit shut ins
114	
115	weekly meet up at Addies 9:00 to discuss current events, possibly moderated monthly by desired political science professor etc.
116	wellness checks during rehab from surgical procedures
117	
118	
119	
120	
121	
122	A list of approved of suggested painters, plumbers, carpenters, landscapers etc.
123	
124	It's not the city's responsibility, its the family
125	
126	
127	Hospital/medical advocate services to interpret chart info. Communicate with M.D. Massage Therapy for joint/back, knee pain.
128	
129	Business mentoring - possibly through Gilmour Academy
130	perhaps a contact list of seniors
131	Not at this point
132	We expect to downsize in 3-5 years. We would like to see Townhouses/cluster homes built in Gates Mills
133	
134	
135	There is such a wealth of organizations and activities already available in the village. Please keep up the good work.
136	
137	healthy (fresh) meal delivery
138	

ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
139	
140	
141	
142	walkway shoveled
143	
144	Dining facilities.
145	
146	
147	
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149	
150	
151	
152	
153	home surveillance/home checks
154	Advice on care personnel
155	
156	I'd like the Village to pay for garbage pick-up. I'd like the safety forces to contact us in the event of a weather emergency, both before and after the event.
157	Have garbage collection paid for by the Village, and expanded to include seasonal garden debris pick.
158	We do not look to the Village for Senior Services. We are not a retirement community. There are retirement communities available in the Cleveland area.
159	
160	
161	A contact person who is knowledgeable (ie: a social worker) about state, county services/resources that might be available for senior needs. - similar to a department of aging like some in other cities/locales have.
162	
163	Exercise classes
164	Helping seniors learn/improve use of electronics-especially all the things a smartphone can assist a person to do. These can be group activities where members share what they know/use. They would need to be divided by Android vs. Apple devices.
165	
166	
167	
168	
169	Better internet at reasonable price!
170	
171	Lectures on - History, art, Biographies
172	
173	
174	
175	Golf carts with Ohio license plates, to take us to all village events. - just kidding.
176	Meals on Wheels for those who qualify income wise & need them.

ID	Q. 15 What other types of senior services would the members of your household most like to see in Gates Mills?
177	
178	
179	
180	
181	Better communication about activities and events in Gates Mills and surrounding communities
182	
183	exercise classes, hikes, monthly pot lucks, tours of conservancy lands, workshop on end of life planning eg. tax implications-selling your house before death etc.
184	Have senior groups to meet on a regular basis like going out to eat. We can also meet in the community center.
185	Transport
186	Oct-Nov tree leaf removal at curbs at select areas, IE resident moves leaves to curb - city sucks them up. This is not a joke - "Everybody's back yard" is filling up.
187	Book Club/Rummage Sale (Polo Field) Christmas Cookies bake sale, Date night with single men/woman, dinner at Sara's or club area.
188	none

20. **Regardless of your age, would you be interested in volunteering or helping organize or assisting with senior programs in the Village?**

[More details](#)

- Yes 32
- No 81
- Maybe 48

